

**1. You have used both a static (written) and a dynamic version (animated) of the tutorial. Which version do you prefer and why?**

**Animated.** It walked through the use of the product. There was too much reading, so I skipped a lot of it, because I was not able to manipulate the product as I was reading.

4/5/11 7:54AM [View Responses](#)

The **animated** version is better than the text-based tutorial. It was easier to follow, despite the fact that it's the same script. For myself, I know that I'm a visual learner and the walkthrough video was easier for me to follow.

4/5/11 8:01AM [View Responses](#)

I prefer the **animated** version, because it attends to the visual and auditory learner. The instructions are clear and easy to follow

4/5/11 8:36AM [View Responses](#)

I **don't think either is necessary** as the interface is pretty intuitive. If I had to choose one, I would say the **written one**. A user would then be able to refer to a paper document and use their computer/smart phone at the same time.

4/5/11 8:38AM [View Responses](#)

2. Please rate agreement or disagreement with the following statements regarding the animated tutorial:

 [Create Chart](#)  [Download](#)

	Strongly Agree	Agree	Disagree	Strongly Disagree	Rating Average	Response Count
The tutorial is a reasonable length.	50.0% (2)	50.0% (2)	0.0% (0)	0.0% (0)	1.50	4
The instructions are clear and easy to follow.	75.0% (3)	25.0% (1)	0.0% (0)	0.0% (0)	1.25	4
The tutorial clearly outlines the task.	100.0% (4)	0.0% (0)	0.0% (0)	0.0% (0)	1.00	4
The pacing of the tutorial was appropriate.	100.0% (4)	0.0% (0)	0.0% (0)	0.0% (0)	1.00	4
The voice is clear and easy to understand.	100.0% (4)	0.0% (0)	0.0% (0)	0.0% (0)	1.00	4

[Comments](#)  
[Hide Responses](#) 2

[Responses \(2\)](#) [Text Analysis](#) [My Categories \(0\)](#)

**GOLD FEATURE:** Text Analysis allows you to view frequently used words and phrases, categorize responses and turn open-ended text into data you can really use. To use Text Analysis, upgrade to a GOLD or PLATINUM plan.

[Learn More](#)

[Upgrade »](#)

Showing 2 text responses

No responses selected

As mentioned with in the first comment. The animation was easy to follow and if presented with the product at this moment I would be able to use the product effectively.

4/5/11 7:56AM [View Responses](#)

great job

4/5/11 8:36AM [View Responses](#)

## 3. Please rate agreement or disagreement with the following statements regarding the written tutorial:

 Create Chart
  Download

	Strongly Agree	Agree	Disagree	Strongly Disagree	Rating Average	Response Count
The tutorial is a reasonable length.	50.0% (2)	25.0% (1)	0.0% (0)	25.0% (1)	2.00	4
The instructions are clear and easy to follow.	50.0% (2)	50.0% (2)	0.0% (0)	0.0% (0)	1.50	4
The tutorial clearly outlines the task.	75.0% (3)	25.0% (1)	0.0% (0)	0.0% (0)	1.25	4
Comments <a href="#">Hide Responses</a>						1
<div> <a href="#">Responses (1)</a> <a href="#">Text Analysis</a> <a href="#">My Categories (0)</a> </div>						

**GOLD FEATURE:** Text Analysis allows you to view frequently used words and phrases, categorize responses and turn open-ended text into data you can really use. To use Text Analysis, upgrade to a GOLD or PLATINUM plan.

[Learn More](#)
[Upgrade »](#)

Showing 1 text responses

No responses selected

Written tutorial without a manipulative, does not stick. I lost track of what was being explained without seeing how things might work as shown in the animation  
 4/5/11 7:57AM [View Responses](#)

## 4. Please rate the tutorials (both static and dynamic) on the following criteria:

 Create Chart
  Download

	Strongly Agree	Agree	Disagree	Strongly Disagree	Rating Average	Response Count
Each icon has a clear meaning.	50.0% (2)	50.0% (2)	0.0% (0)	0.0% (0)	1.50	4
The visual layout is attractive.	75.0% (3)	25.0% (1)	0.0% (0)	0.0% (0)	1.25	4
Comments <a href="#">Hide Responses</a>						1
<div> <a href="#">Responses (1)</a> <a href="#">Text Analysis</a> <a href="#">My Categories (0)</a> </div>						

**GOLD FEATURE:** Text Analysis allows you to view frequently used words and phrases, categorize responses and turn open-ended text into data you can really use. To use Text Analysis, upgrade to a GOLD or PLATINUM plan.

[Learn More](#)
[Upgrade »](#)

Showing 1 text responses

No responses selected

The icons were clear to use although there was the problem with a continued use of the check mark was a little confusing  
 4/5/11 7:59AM [View Responses](#)